As we enter month three since the onset of COVID-19, it's hard to ignore that times are changing rapidly. Businesses are reopening under firm conditions. Government decisions are being made swiftly and frequently. Civil unrest is becoming a topic of national conversation. Figuring out what’s going to affect your ministry and your workers can be a challenge. We understand the "news consumption" fatigue you might feel, so here is information to help you connect the dots between your ministry, your workers and your benefits.

If you have questions or concerns about any communication you receive from CPS, please reach out to your Account Manager so we can answer your questions quickly.

**COVID-19 News**

**Paycheck Protection Program Flexibility Act**

Last night the Senate passed HR 7010, the Paycheck Protection Program Flexibility Act. We expect that the bill will be signed into law by the president. This bill makes a number of changes that could impact when and how organizations spend PPP loan funds. [Read more here.](#)

**Things You Need to Do**

There’s nothing you need to do this month - but feel free to check out other things you can do to help improve the life of your ministry.

**Things You Can Do**

- **Sign up for June 30 Group-Term Life Insurance report webinar**
  Do you feel as though you’d benefit from a little extra insight when it comes to Group-Term Life Insurance? To help you accurately adjust payroll deductions with confidence, we have updated the Group-Term Life report process to provide more

- **Are you registered for the employer portal? It’s time!**
  Using the Concordia Plan Services employer portal makes managing your ministry's benefits and staying up to date on current CPS offerings and solutions a walk in the park. Still not convinced? Here’s three reasons why you should:

- **"Return to work" HR issues?**
  As many states and counties slowly begin to re-open, you may find yourself facing human resources issues you’ve never had before. That’s where HR Services can help! Whether it is knowing the right protocol for returning to work, creating new policies, updating your employee handbook or re-
timely information, and we're also hosting a webinar where we'll dive a little deeper into the report. Join us Tuesday, June 30 at 1 p.m. CT to learn more about the updated Group-Term Life Insurance reporting process.

During this webinar, we'll cover:

• An overview of the Group-Term Life Insurance report.
• Instructions on how to use the report.
• Answers to frequently asked questions.

1. **Save time** - Access and manage your workers' benefits more conveniently and efficiently.
2. **Stay informed** - Get helpful alerts on actions you need to take.
3. **Make elections** - Easily access the employer election tool to choose your 2021 options.

To set up your employer portal account, call Customer Care at **888-927-7526** and a member of our team will be happy to help you!

**Mark your calendar for Employer Elections!**

The timeline for selecting your 2021 health care option offerings is Aug. 3 - Sept. 4. As we gear up for Employer Elections, we will be sharing more information about changes to plan options. While our plan options may look different in name and detail, they offer the same level of service and care you know and expect from Concordia Plan Services.

Reach out to your Account Manager to discuss your plan options.

**Updated Group-Term Life Insurance process**

To better serve your ministry’s needs, we will now send you a monthly Group-Term Life Report that will include new hires and transfers, as well as members with life events that resulted in a change to their Group-Term Life coverage under the Concordia Disability and Survivor Plan. The formatting of the report has been updated to indicate the “Start” and “End” dates for these changes in Group-Term Life coverage. This new reporting process takes effect in June.

**Electronic invoices clarification**

We hope that the electronic version of your Concordia Plan Services invoice has provided convenience for your ministry. **Remember**, these invoices are sent using a secure email server, and the invoices are attached to the secure email you receive. At this time, there is no need to log into the employer portal to retrieve your invoice -- just access it from the secure email!

If you have any questions with accessing the email, please contact us at **info@concordiaplans.org** or give our Customer Care team a call at 888-927-7526.
New name, same great service

If you participate in the Concordia Retirement Savings Plan 403(b), you will notice some changes in the upcoming weeks. EBSO is now a 90 Degree Benefits Company so by late June when you log into the EBSO Service Center, you will be redirected to 90 Degree Benefits. Operations will remain the same with some added improvements, and you can expect to continue working with the same great team of people.

Going Back: Resources for reopening

As businesses open and ministry workers begin preparing to return to the office, it might seem overwhelming to consider the tasks involved in getting your organization ready for the change. What will safety precautions look like? What are the best ways to remind workers their work is appreciated and they are safe upon their return? If you're looking for some examples, be sure to check out the Additional Resources tab on our COVID-19 information page for actionable items such as a Return to Work Checklist and a Welcome Back Letter template.

Get equipped to open your organization

The Lutheran Church—Missouri Synod's group purchasing arrangement with Office Depot makes it possible for your church and/or school to get discounted prices on face masks, infrared thermometers, sanitizers and other items necessary to open up safely!

For LCMS organizations that already have an account set up through the LCMS Group Purchasing Agreement, those discounts are available at www.business.officedepot.com.

If you are an LCMS church/school that needs to set up an account, please contact Office Depot's LCMS Account Manager Becky Fluchel at 636-346-6820 or send her an email at Rebecca.Fluchel@officedepot.com.

Things to Help Your Workers (go to top)

COMING SOON! Virtual Physical Therapy

Make sure you tell your workers about the power they now have to heal at home with SWORD – a virtual physical therapy program. SWORD can help them prevent or treat chronic pain in the lower back, shoulder, neck, hip, elbow, knee or ankle or get help recovering from surgery – without having to travel to a physical therapist’s office and without the cost.

Help Workers In Pain →

Upcoming member communications

Here's a snapshot of the informational emails we'll be sending to your workers this month (they may also receive additional communications from our vendors):

<table>
<thead>
<tr>
<th>Topic</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>SWORD - Virtual Physical Therapy</td>
<td>Announcement of new virtual physical therapy program - SWORD. CHP members can get the physical therapy they need to overcome pain without leaving their home.</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Mental Health Outlook and Behavior Survey</td>
<td>Survey to better understand mental health status, needs and where members are comfortable getting help from in order to guide us in finding programs and resources to better support members.</td>
</tr>
</tbody>
</table>

**Check out our** [Archived Issues](#)