

## Connecting the Dots: Your ministry, your workers, your benefits

[Things You Need to Do](#) | [Things You Can Do](#) | [Things You Need to Know](#) | [Things to Help Your Workers](#)

We are in the final stretch of 2021 Employer Elections! The Employer Election Tool closes on Friday, Sept. 4 – head to your employer portal, access the Employer Election Tool and make your elections before the window closes. As always, please reach out to your Account Manager if you have any questions!

### EMPLOYER ELECTIONS END SEPT. 4



#### Final days of 2021 Employer Elections

As the Employer Election period draws to a close, we encourage you to go to the online Employer Election Tool to see your Concordia Health Plan rates, compare health care options and make your elections before Sept. 4. With the changes coming to the CHP in 2021, we assure you that while the plan options may look slightly different in name and detail, they offer the same level of service and care you know and expect from Concordia Plan Services.

[Choose your options →](#)

#### Employer Elections resources available online

Looking for information regarding Employer Elections? Head to our webpage where you can find:

- An electronic version of the 2021 Employer Election guide.
- Overviews of all 2021 CHP options.
- New dental and vision benefits.
- Guides on personal spending accounts.

[See Employer Election resources →](#)



### Things You Need to Do [\(go to top\)](#)

#### Last call for 2020 Annual Compensation Report!

If you haven't submitted your 2020 Annual Compensation Report, you still have time. ACRs are necessary to ensure accurate billing and proper benefits for your workers!

You can submit your 2020 ACR by logging into your employer portal and clicking on ACR Online Tool under Quick Links. Starting Oct. 9, the ACR Online Tool will be unavailable as we prepare for 2021 ACRs. Look for more information regarding 2021 ACRs coming soon!

## Things You Can Do [\(go to top\)](#)

### Learn about Life Insurance Basics

Join **Health and Welfare Manager Meg Nichols** on Sept. 22 at 1 p.m. CT for a webinar on “Life Insurance Basics.” This is a great webinar for new administrators who need an introduction to the life insurance offered through the Concordia Disability and Survivor Plan and those experienced administrators who might want a refresher on the benefit offerings.

The webinar will cover CDSP benefit basics, beneficiary information, conversion and portability, and administration teams. We hope you can join us!



[Register now →](#)

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### Paid sick and family leave under the FFCRA

The Families First Coronavirus Response Act was passed in March and includes provisions that provide additional paid sick leave and family medical leave to employees who meet certain qualifications.

Yesterday, we held a webinar with law firm Greensfelder, Hemker & Gale, P.C. to share more details about this legislation and answer your questions. If you missed the webinar, you can catch a recording.

[Watch the recording →](#)

[See the slides →](#)

## Things You Need to Know [\(go to top\)](#)

### FEMA program for COVID-19 expenses

The Federal Emergency Management Agency has established public assistance programs for nonprofit organizations that may be eligible for reimbursement of expenses related to the COVID-19 pandemic.

The types of expenses that may be eligible for FEMA assistance include disinfection of public facilities, purchase and distribution of food, medicine and personal protective equipment, communication of general health safety information to the public and more.

### Alert: Malicious cyber actor spoofing COVID-19 loan relief

The Cybersecurity and Infrastructure Security Agency is tracking a malicious cyber actor who is impersonating the Small Business Administration COVID-19 loan relief webpage through emails. These emails include a link that the cyber actor is using for malicious redirects and credential stealing.

CISA's page on the attacks includes details on the subject line, sender information and more about what is included in these malicious

[Learn more →](#)

emails. If you receive an email that looks like the one described on the CISA webpage, do not click any links. Instead, reach out to your lender or the SBA directly.

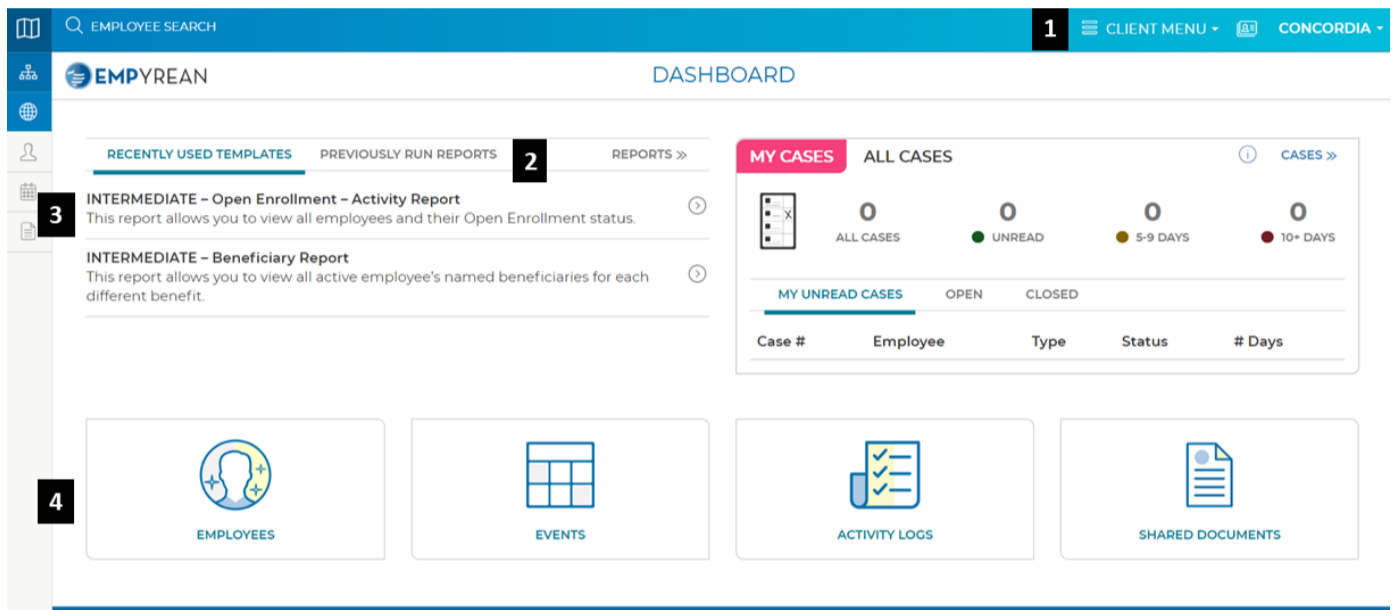
[Visit CISA's page →](#)

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## New dashboard available in the Benefits Administration System

If you have logged into the Benefits Administration System recently, you may have noticed a new look to the dashboard. This update is part of our commitment to continuously improve the BAS experience for you.

Here's a quick overview of the new dashboard:



1. **Navigation Menu** – Click here for links to all pages within MAP in one consolidated place.
2. **Reports Widget** – Use this to quickly access your recently used templates and previously run reports.
3. **Hot Links** – Click these icons to view the last five employees or events you viewed.
4. **Quick Link Tiles** – View and access your most used sections of MAP.

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## We're making Plans for you

Some things never change. Some things are always changing. Concordia Plan Services is combining the best of both.

### Never Changing

We are part of The Lutheran Church—Missouri Synod community, aligned in faith with passion to serve. You can and always will be able to count on us.

### Change for Good

You've been telling us about some things you'd like us to change, and we've been listening. We call it the "feedback loop" – we ask, we listen, we act. We hope you've *experienced* it. We hope you've *felt* it. And now we want you to *see* it.

### See for Yourself

This month we will debut the new **Concordia Plans** for you and your workers. Transparent. Simple. Flexible. But always focused on supporting you and the LCMS community. Stay tuned for a special CPS email containing all the exciting details!

# Things to Help Your Workers [\(go to top\)](#)

## 100% COVID-19 coverage through Dec. 31

To continue to help ease your workers' worries during these uncertain times, the Concordia Health Plan is extending 100% coverage for COVID-19 testing/treatment and telehealth services.

We're sending emails and letters to make sure your workers know that the CHP is covering testing and treatment for COVID-19, as well as telehealth services at 100% through Dec. 31, 2020. This means no out-of-pocket costs to them for:

- Testing for COVID-19\*.
- Treatment of COVID-19.
- Telehealth services.

\*This does not include mandatory testing required by an employer.

[Learn more →](#)



## Upcoming member communications

Here's a snapshot of the informational emails we'll be sending to your workers this month (*they may also receive additional communications from our vendors*):

Topic	Message
Concordia Plans rebrand	Change – for the good – is coming to you from CPS! Welcome to Concordia Plans!
Financial Wellness Education webinar series: Insurance Basics	We invite workers to register for the upcoming financial wellness webinar regarding insurance on Sept. 10 at 10 a.m. and 4 p.m.
Open Enrollment	Get ready to sign up for your health plan option – member Open Enrollment is Nov. 2 – 20, 2020!
98point6	There are a dozen reasons to use 98point6 as a text-based telehealth solution, especially for parents looking for medical guidance for their children.

[Check out our](#)



[Archived Issues](#)

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