Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services
 Coverage Period: 01/01/2022 – 12/31/2022

 Concordia Plans – Lutheran Home at Concord Reserve (LHCR 6000)
 Coverage for: Individual/Spouse/Child(ren)/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-927-7526. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-888-927-7526 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-network: \$6,000/individual or \$12,000/family Out-of-network: \$7,500/individual or \$15,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. This <u>plan</u> has an embedded <u>deductible</u> . If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Certain preventive care and all services with <u>copayments</u> are covered and paid by the plan before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	In-network: \$7,350/individual or \$14,700/family Out-of-network: \$11,700/individual or \$23,400/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties and health care this plan doesn't cover. Certain specialty pharmacy drugs are considered non-essential health benefits and fall outside the <u>out-of-pocket limits</u> . The cost of these drugs (if reimbursed by the manufacturer at no cost to you) won't be applied to your out-of- pocket maximums.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bluecrossmnonline.com</u> or call 1-866-873- 5943 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be

		aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies. Services with <u>copayments</u> are covered before you meet your <u>deductible</u>, unless otherwise specified.

Common	What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider	Important Information
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit <u>Deductible</u> does not apply.	50% coinsurance	None
lf you visit a health	<u>Specialist</u> visit	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply.	50% coinsurance	None
care <u>provider's</u> office or clinic	Preventive care/screening/ Immunization	No charge <u>Deductible</u> does not apply.	50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% <u>coinsurance</u>	
	Generic <u>copay</u> – retail	\$20 <u>Deductible</u> does not apply.	For retail, you pay applicable copay plus any charges above <u>allowed</u> <u>amount</u> . Does not apply to mail order.	Covers up to a 30-day supply (retail prescription); 31-90-day supply (through Express Scripts mail order pharmacy or Walgreens only). Some medications require <u>preauthorization</u> or step therapy program adherence. <u>Specialty Drugs</u> have to be purchased through Accredo, a specialty mail- order pharmacy available through Express Scripts, however, first fill is allowed at a retail pharmacy. Exceptions may apply. If a prescription is presented with a
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available by calling 1-888-927- 7526	Generic <u>copay</u> - home delivery	\$40 <u>Deductible</u> does not apply.		
	Preferred brand copay - retail	\$75 <u>Deductible</u> does not apply.		
	Preferred brand <u>copay</u> – home delivery	\$150 <u>Deductible</u> does not apply.		
	Preferred brand insulin copay	\$25 (30 days) \$50 (60 days) \$75 (90 days) cont. next page		

For more information about limitations and exceptions, call 1-888-927-7526 or visit us at www.ConcordiaPlans.org

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider	Important Information
		Deductible does not apply. (Through Walgreens or Express Scripts mail order only)		"dispense as written" (DAW) for a brand-named drug but an equivalent generic drug is available, the member will pay the <u>copay</u> for the brand-
	Non-preferred brand copay - retail	\$100 <u>Deductible</u> does not apply.		named drug plus the difference in cost between the generic drug and the brand-named drug. The cost
	Non-preferred brand <u>copay</u> – home delivery	\$200 <u>Deductible</u> does not apply.		difference (penalty) won't apply to the <u>deductible</u> or out-of-pocket maximum.
	Specialty Drugs	\$150 Deductible does not apply.		For <u>Specialty Drugs</u> , see "Important Questions" regarding the plan's <u>out-of-</u> <u>pocket limit</u> .
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None
surgery	Physician/surgeon fees	20% coinsurance	50% <u>coinsurance</u>	None
If you need immediate medical	Emergency room care	\$200 <u>copay</u> /visit then 20% coinsurance. <u>Deductible</u> does not apply.	\$200 <u>copay</u> /visit then 20% coinsurance. <u>Deductible</u> does not apply.	Copay waived if admitted
attention	Emergency medical transportation	20% coinsurance	50% coinsurance	If medically necessary
	Urgent care	\$100 <u>copay</u> <u>Deductible</u> does not apply.	50% coinsurance	None
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None
stay	Physician/surgeon fees	20% coinsurance	50% <u>coinsurance</u>	None
If you need mental health, behavioral health, or substance	Outpatient services	Benefits paid based on corres	sponding medical benefits	Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.
abuse services	Inpatient services	Benefits paid based on corres	sponding medical benefits	None
	Office visits	No Charge Deductible does not apply.	50% <u>coinsurance</u>	<u>Cost sharing</u> does not apply to certain preventive services. Depending on the
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	type of services, other cost sharing may apply. Maternity care may include
	Childbirth/delivery facility services	20% coinsurance	50% <u>coinsurance</u>	tests and services described elsewhere in the SBC (i.e. ultrasound).

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Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event Services You May Need		Network Provider (You will pay the least)	Out-of-Network Provider	Important Information
	Home health care	20% <u>coinsurance</u>	50% <u>coinsurance</u>	90 visits per benefit period <u>Preauthorization</u> required after 20 days.
If you need help recovering or have other special health needs	Rehabilitation services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	 20 visits each for occupational, physical, speech and pulmonary therapies. 12 visit maximum for chiropractic. 36 visit maximum for cardiac therapy
	Habilitation services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	20 visits each for occupational, physical, speech and pulmonary therapies. Must be <u>medically necessary</u> .
	Skilled nursing care	20% coinsurance	50% coinsurance	In-network and out-of-network: 100 days per person per benefit period.
	Durable medical equipment	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Rental or purchase available dependent upon cost and duration. A <u>preauthorization</u> may apply for certain equipment.
	Hospice services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None
If your child needs	Children's eye exam	No Charge	50% <u>coinsurance</u>	None
dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services: Services Your Plan Generally Does NOT Cover (Ch	neck your policy or <u>plan</u> document for more inform	nation and a list of any other <u>excluded services</u> .)	
 Abortion (unless <u>medically necessary</u>) Acupuncture Bariatric Surgery Cosmetic Surgery (except as specified in Plan benefits) 	 Dental Care (Adult/Child) Habilitation (unless <u>medically necessary</u>) Infertility Treatment Long-Term Care 	 Private Duty Nursing Routine eye care (Adult/Child) Routine Foot Care Weight Loss Programs 	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Chiropractic Care – 12 visits	 Hearing aids (up to age 19) Non-emergency care when traveling outside the U.S. 	9	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact CPS at 1-888-927-7526 or <u>info@ConcordiaPlans.org</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. For information regarding your own state's consumer assistance program refer to <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.</u>

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-793-6931

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-537-7720

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-315-4017.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-902-2583.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of network prenatal care and a hospital delivery)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$6,000 \$40 20% 20%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$6,000

<u>Copayments</u>	\$10
<u>Coinsurance</u>	\$1,300
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$7,370

Managing Joe's type 2 Diabetes
year of routine network care of a well-controlle
condition)

The <u>plan's</u> overall <u>deductible</u>	\$6,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$900	
Copayments	\$800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,720	

Mia's Simple Fracture (network emergency room visit and follow up

care)

The <u>plan's</u> overall <u>deductible</u>	\$6,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

In this example, Mia would pay:

I ?	
Cost Sharing	
Deductibles	\$1,700
Copayments	\$300
Coinsurance	\$80
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,080