



# SELF-SERVICE TOOLS

## WHY USE THE GEOBLUE MEMBER HUB OR MOBILE APP?



Our digital tools put access to global healthcare right in your hands! Our hyper-personal interfaces provide relevant information based on your profile. There is a wide range of information available to you on the Member Hub, including:



### Claim Submission and Status

Submit and track the status of your claims.



### ID Card(s)

Obtain an electronic copy of your ID card(s) and request replacements.



### Provider Directory

You can review profiles of preferred doctors and hospitals to find the best match, view their contact details and locate the office.



### Medical Term Translations

Translation tool for common healthcare terms and phrases.



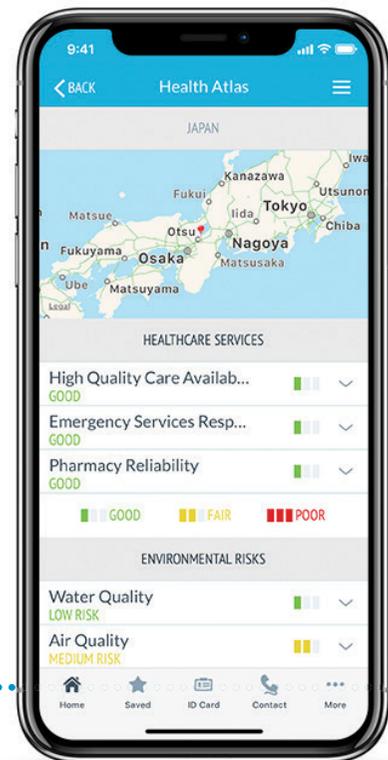
### Medicine Equivalent Tool

Find country-specific equivalents for prescription and over-the-counter medications.



### News and Safety Information

Receive push notifications and alerts detailing the latest security and health issues based on your location. You can also view country or city profiles on crime, terrorism and natural disasters.



## Download the app today!

Download the app and log in using your username and password from [www.geo-blue.com](http://www.geo-blue.com) or register as a new user through the app using information from your ID card.

