Coverage for: Individual/Spouse/Child(ren)/Family | Plan Type: DEPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-927-7526. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-888-927-7526 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-network: \$1,000/individual or \$2,000 /family (medical and mental health combined)  Out-of-network: Not covered	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <b>In-network <u>preventive care</u></b> services are not subject to a <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.  A <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> , at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-network: \$3,000/individual or \$6,000 /family (medical, prescription and mental health combined)  Out-of-network: Not covered	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance billing charges, copayments for certain services, and health care this plan doesn't cover. This includes chiropractic copays.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org</u> or call 1-866-213-3062 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> .  You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . Self <u>referrals</u> can be made to <u>network</u> <u>specialists</u> in optometry, psychiatry, chemical dependency, obstetrics and gynecology.



All  $\underline{\text{copayment}}$  and  $\underline{\text{coinsurance}}$  costs shown in this chart are after your  $\underline{\text{deductible}}$  has been met, if a  $\underline{\text{deductible}}$  applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-network provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None
If you visit a hoalth	Specialist visit	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Referral from personal physician required except for services noted on page 1.
If you visit a health care <u>provider's</u> office or clinic	Preventive care/Screening/ immunization	No charge <u>Deductible</u> does not apply.	Not covered	If provided by <u>network</u> personal physician, pediatrician or family practice physician.  You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	\$10 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	\$50 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None
If you need drugs to treat your illness or condition More information	Generic drugs	KP Pharmacy or Mail Order Pharmacy 30-Day Supply: \$10 copay Community Network Pharmacy 30-Day Supply: \$20 copay Mail Order Pharmacy 31 to 90-Day Supply: \$20 copay*  Deductible does not apply.	Same as prior column. Only covered if related to out-of-area emergency/urgent care and can't be filled at <u>network</u> pharmacy.	Must be prescribed by network provider authorized to prescribe drugs or the following: 1) dentist, 2) non-network provider if patient is referred by a network physician, 3) non-network provider if drug is related to covered out-
about <u>prescription</u> drug coverage is available by calling 1-888-927-7526	Preferred brand drugs	KP Pharmacy or Mail Order Pharmacy 30-Day Supply: \$20 copay Community Network Pharmacy 30-Day Supply: \$30 copay Mail Order Pharmacy 31 to 90-Day Supply: \$40 copay*  Deductible does not apply.	Same as prior column. Only covered if related to out-of-area emergency/urgent care and can't be filled at network pharmacy.	of-area urgent/emergency care. Up to 30-day supply through Community Network Pharmacy limited to first fill of prescription in Mid-Atlantic States and Georgia *31 to 100 day supply in California
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	Not covered	None
surgery	Physician/surgeon fees	No charge	Not covered	None

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider	Out-of-network provider	Important Information
		(You will pay the least)	(You will pay the most)	<u> </u>
If you need immediate	Emergency room care	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Non-network emergency care covered if patient is temporarily out of area or using network facility isn't reasonable based on patient's condition/symptoms. Preauthorization required for non-network post-stabilization care. Kaiser Permanente must be notified within 24 hours or as soon as reasonably possible following non-network emergency admission.
medical attention	Emergency medical transportation	\$150 <u>copay</u> /trip <u>Deductible</u> does not apply.	\$150 <u>copay</u> /trip <u>Deductible</u> does not apply.	Must be provided by ground or air licensed ambulance. No other type of transportation covered.
	<u>Urgent care</u>	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Non- <u>network</u> urgent care covered if patient is temporarily out of area or accessing <u>network</u> facility isn't reasonable based on patient's condition/symptoms. Prior authorization required for non- <u>network</u> post-stabilization care.
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	Not covered	None
stay	Physician/surgeon fees	No charge	Not covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Individual: \$20 <u>copay</u> /visit Group: \$10 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Excludes psychological testing for ability, aptitude intelligence or interest; \$10 copay for group session. Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.
	Inpatient services	20% <u>coinsurance</u>	Not covered	None
	Office visits	No charge for prenatal and first post- partum visit <u>Deductible</u> does not apply.	Not covered	After confirmation of pregnancy.
If you are pregnant	Childbirth/delivery professional services	No charge.	Not covered	None
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	None
	Home health care	No charge <u>Deductible</u> does not apply.	Not covered	Nurse visit limit: 2 hours/day; aide visit limit: 4 hours/day. Any time over limit is an

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	<u>Network</u> <u>Provider</u> (You will pay the least)	Out-of-network provider (You will pay the most)	Important Information
				additional visit. 100 visit maximum/calendar year.
If you need help	Rehabilitation services	Inpatient: 20% <u>coinsurance</u> Outpatient: \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	Therapy to treat the following isn't covered: There is no restorative potential; congenital learning/or neurological disability/disorder; communications training; educational training; vocational training/retraining including sports physical therapy; speech therapy that is not medically necessary.
If you need help recovering or have other special health needs	<u>Habilitation services</u>	Inpatient: 20% <u>coinsurance</u> Outpatient: \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not covered	None
	Skilled nursing care	20% coinsurance	Not covered	100 day maximum/calendar year
	Durable medical equipment	No charge	Not Covered	Must be on Kaiser Permanente's DME, External Prosthetic and Orthotic <u>formulary</u> to be covered.
	Hospice services	No charge  Deductible does not apply.	Not covered	Network provider must diagnose terminal illness and determine life expectancy is 12 months or less.
If your child needs	Children's eye exam	No charge	Not covered	One <u>screening</u> with wellness exam. Also includes refraction exam.
dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

### **Excluded services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (unless <u>medically necessary</u>)
- Contraceptives (unless medically necessary)
- Cosmetic Surgery (unless for medically necessary reconstructive surgery and related services)
- Dental Care (adult/child)

- Experimental & Investigational Procedures
- Habilitation services (unless medically necessary)
- Infertility Treatment
- Long-Term Care
- Non-Emergency Care When Traveling Outside the U.S.
- Routine Eye Care (adult)
- Routine Foot Care (unless for certain medical conditions)
- Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric Surgery (<u>preauthorization</u> required through Kaiser Permanente)
- Chiropractic Care (20 visit limit. Referral from personal physician may be required)
- Private Duty Nursing (requirements and restrictions apply to service and service provider)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact CPS at 1-888-927-7526 or info@ConcordiaPlans.org. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact CPS at 1-888-927-7526 or info@ConcordiaPlans.org. Additionally, a consumer assistance program can help you file your appeal. For information regarding your own state's consumer assistance program refer to <a href="http://www.cms.gov/cclio/Resources/Consumer-Assistance-Grants/">http://www.cms.gov/cclio/Resources/Consumer-Assistance-Grants/</a>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-793-6922.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-793-6922.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-793-6922.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-793-6922.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ <u>Specialist copayment</u>	\$20
■ Hospital (facility) coinsurance	20%
Other copayment	\$20

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
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# In this example, Peg would pay:

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Cost sharing		
<u>Deductibles</u>	\$1,000	
Copayments	\$200	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,460	

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	20%
Other copayment	\$20

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

**Prescription drugs** 

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

## In this example, Joe would pay:

Cost sharing		
<u>Deductibles</u>	\$800	
<u>Copayments</u>	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	20%
Other copayment	\$20

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

# In this example, Mia would pay:

Cost sharing	
<u>Deductibles</u>	\$600
<u>Copayments</u>	\$500
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,100