The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-927-7526. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-888-927-7526 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	In-network: \$1,200/individual or \$2,400/family Out-of-network: \$3,600/individual or \$7,200/family (medical and mental health combined)	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. This <u>plan</u> has an embedded <u>deductible</u> . If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> , at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-network: \$3,500/individual or \$7,000/family <u>Out-of-network:</u> \$10,500/individual or \$21,000/family (medical, mental health and pharmacy)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, penalties and health care this <u>plan</u> doesn't cover. Plus, certain specialty pharmacy drugs are considered non- essential health benefits and fall outside the <u>out-of-</u> <u>pocket limits</u> . The cost of these drugs (though reimbursed by the manufacturer at no cost to you) won't be applied to your out-of-pocket maximums.	Even though you pay these expenses, they don't count toward the <u>out–of–</u> pocket limit.

Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.umr.com</u> or call 1-800-826-9781 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You V	Limitations Exceptions 2 Other	
		In-network (You will pay the least)	Out-of-network (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$35 <u>copay</u> per visit; <u>Deductible</u> does not apply.	\$70 office visit <u>copay</u> <u>Deductible</u> does not apply.	None
	<u>Specialist</u> visit	\$60 <u>copay</u> per visit; <u>Deductible</u> does not apply.	\$120 office visit <u>copay</u> <u>Deductible</u> does not apply.	None
	Preventive care/screening/ Immunization	No charge; <u>Deductible</u> does not apply.	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	 20% <u>coinsurance</u> office & outpatient settings; 10% <u>coinsurance</u> for Preferred Independent lab <u>Deductible</u> does not apply. 	40% coinsurance	None
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% coinsurance	None

For more information about limitations and exceptions, Call 1-888-927-7526 or visit us at www.ConcordiaPlans.org

0	Services You May Need	What You W	Limitations Excentions 9 Other		
Common Medical Event		In-network (You will pay the least)	Out-of-network (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition. More information about prescription drug coverage is available by calling 1-877- 241-7123.	Generic drugs	\$10 <u>copay</u> : Retail (30-day) \$25 <u>copay</u> : 31-90-days <u>Deductible</u> does not apply.	Same as In-network benefit	Covers up to a 30-day supply (retail prescription); 31-90 day supply (through Benecard Central Fill mail order pharmacy).	
	Preferred brand drugs	30% <u>coinsurance</u> (\$25 minimum, \$75 maximum: Retail (30-day) 30% <u>coinsurance</u> (\$62.50 minimum, \$187.50 maximum): 31-90 days <u>Deductible</u> does not apply.	Same as In-network benefit	Some medications require prior authorization or step therapy program adherence. <u>Specialty Drugs</u> have to be purchased through Benecard Central Fill, a specialty mail-order pharmacy available through EmpiRx Health, however, first fill is allowed at a retail pharmacy. Exceptions may apply. If a prescription is presented with a "dispense as written" (DAW) for a brand- named drug but an equivalent generic drug	
	Non-preferred brand drugs	40% <u>coinsurance</u> (\$50 minimum, \$100 maximum): Retail (30-days) 40% <u>coinsurance</u> (\$125 minimum, \$250 maximum: 31-90 days <u>Deductible</u> does not apply.	Same as In-network benefit	is available, the member will pay the <u>copay</u> for the brand-named drug plus the difference in cost between the generic drug and the brand-named drug. The cost difference (penalty) will not apply to the <u>deductible</u> or out-of-pocket maximum. Concordia Plans has arranged for Payer Matrix to assist you in obtaining financial assistance for <u>specialty drugs</u> . You need to enroll with Payer Matrix to obtain such assistance. If you enroll with Payer Matrix, but are not eligible for financial assistance, your benefits will process in accordance with your <u>plan</u> design (i.e. applicable <u>deductible</u> and <u>copayment</u> amounts). If you are eligible but refuse to enroll in Payer Matrix, you will have to pay the full cost of the drug, unless you file an <u>appeal</u> .	

Common Medical Event	Services You May Need	What You V	Limitationa Evagationa 8 Other	
		In-network (You will pay the least)	Out-of-network (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None
surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
lf you need	Emergency room care	\$200 copay then deductible	\$200 copay then deductible	Per visit ER <u>copay</u> waived if admitted within 24 hours from Emergency room visit.
immediate medical	Emergency medical transportation	20% coinsurance	20% coinsurance	If medically necessary
attention	Urgent care	\$60 <u>copay</u> per visit; <u>Deductible</u> does not apply.	\$60 <u>copay</u> per visit; <u>Deductible</u> does not apply.	None
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Preauthorization is required. If you don't get preauthorization, benefits could be reduced by \$500 of the total cost of the service.
	Physician/surgeon fee	20% coinsurance	40% coinsurance	None
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	\$35 Primary office visit <u>copay</u> <u>Deductible</u> does not apply; 20% <u>coinsurance</u> other outpatient services	\$70 Primary office visit <u>copay</u> <u>Deductible</u> does not apply; 40% <u>coinsurance</u> other outpatient services	Includes 6 annual Employee Assistance Program (EAP) visits per issue at no charge.
	Inpatient services	20% coinsurance	40% coinsurance	Preauthorization is required. If you don't get preauthorization, benefits could be reduced by \$500 of the total cost of the service.
lf you are pregnant	Office visits	Prenatal Care: No charge Postnatal Care: \$35 Primary office visit <u>copay</u> or \$60 Specialist office visit <u>copay</u> , whichever is applicable	Prenatal Care: Not covered Postnatal Care: \$70 Primary office visit <u>copay</u> or \$120 Specialist office visit <u>copay</u> , whichever is applicable	Cost sharing does not apply to certain preventive services. Depending on the type of services, other cost sharing may apply. Maternity care may include tests and services described elsewhere in the SBC

Common Medical Event	Services You May Need	What You V	Limitations Exceptions 9 Other	
		In-network (You will pay the least)	Out-of-network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% coinsurance	(i.e. ultrasound).
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	
	Home health care	20% coinsurance	40% coinsurance	16 Maximum hours per day 60 Maximum visits per calendar year Prior authorization required after 20 days
If you need help recovering or have other special health needs	Rehabilitation services	\$35 <u>copay</u> for primary care visit \$60 <u>copay</u> for <u>specialist visit</u> <u>Deductible</u> does not apply.	40% coinsurance	 40 visit for occupational therapy 40 visits for physical therapy 26 visits for chiropractic 36 visits for cardiac therapy 40 visits for speech therapy
	Habilitation services	\$35 <u>copay</u> for primary care visit \$60 <u>copay</u> for <u>specialist</u> visit <u>Deductible</u> does not apply.	40% coinsurance	40 visits for occupational therapy 40 visits for physical therapy 40 visits for speech therapy Must be <u>medically necessary</u> .
	Skilled nursing care	20% <u>coinsurance</u>	40% coinsurance	60 Maximum days per calendar year; <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500 of the total cost of the service.
	<u>Durable medical</u> equipment	20% coinsurance	40% coinsurance	A prior authorization may apply for certain equipment.
	Hospice services	20% coinsurance	40% coinsurance	None
If your child	Children's eye exam	Not covered	Not covered	None
needs dental	Children's glasses	Not covered	Not covered	None
or eye care	Children's dental check-up	Not covered	Not covered	None

For more information about limitations and exceptions, Call 1-888-927-7526 or visit us at www.ConcordiaPlans.org

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
 Abortion (unless <u>medically necessary</u>) Contraceptives (unless <u>medically necessary</u>) Cosmetic surgery Dental care (Adult/Child) 	 Experimental & Investigational Procedures Habilitation (unless <u>medically necessary</u>) Infertility treatment Long-term care 	Routine eye care (Adult/Child)Routine foot careWeight loss programs			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
	 Hearing aids (up to age 19) 	 Private-duty pursing (Outpatient care if home 			

AcupunctureBariatric surgery

- Hearing aids (up to age 19)
 - Non-emergency care when traveling outside the U.S.
- Private-duty nursing (Outpatient care if <u>home</u> <u>health care</u> is not available)

• Chiropractic care (26 visits)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact CPS at 1-888-927-7526 or *info@ConcordiaPlans.org*. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact CPS at 1-888-927-7526 or <u>info@ConcordiaPlans.org</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. For information regarding your own state's consumer assistance program refer to <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.</u>

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-826-9781. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-826-9781. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-826-9781. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne 1-800-826-9781.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care hospital delivery)	and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The plan's overall deductible\$1,200Specialist copayment\$60Hospital (facility) coinsurance20%Other coinsurance20%		 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,200 \$60 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$1,200 \$60 20% 20%
This EXAMPLE event includes services <u>Specialist</u> office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i> <u>Specialist</u> visit (<i>anesthesia</i>)		This EXAMPLE event includes services like:Primary care physicianoffice visits (including disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$1,200	Deductibles*	\$900	Deductibles*	\$1,200
<u>Copayments</u>	\$60	<u>Copayments</u>	\$900	<u>Copayments</u>	\$600
Coinsurance	\$1,000	Coinsurance	\$0	Coinsurance	\$30
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$100	Limits or exclusions	\$200	Limits or exclusions	\$0
The total Peg would pay is \$2,360		The total Joe would pay is	\$2,000	The total Mia would pay is	\$1,830